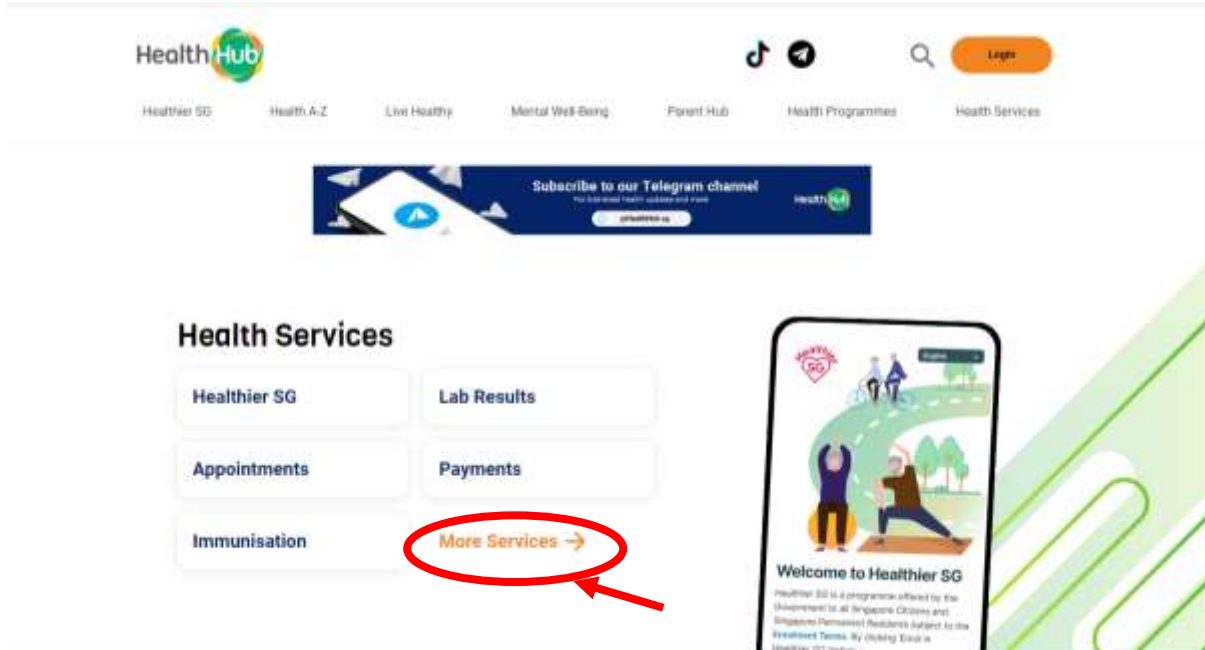


Step by Step Guide for Payment on HealthHub Website

(Applicable for all local and foreign patients)

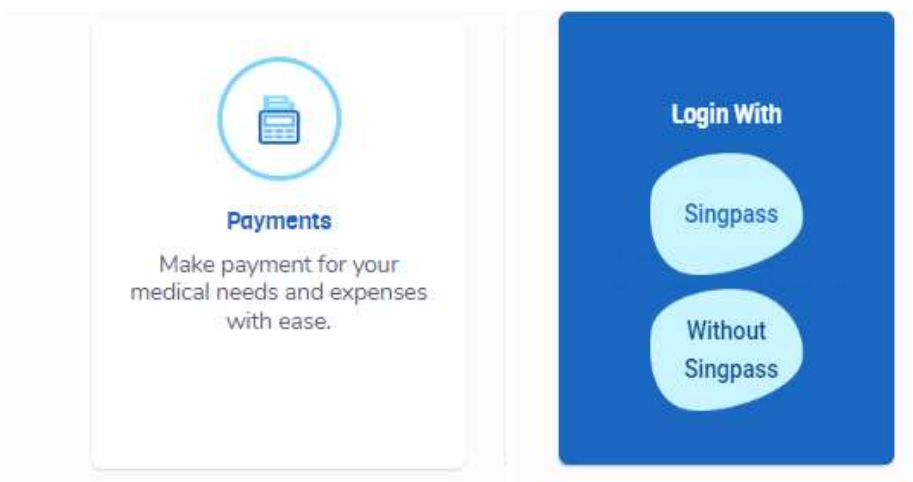
1) Go to Healthhub website: www.healthhub.sg

2) Select “**More Services**”



3) Under Personal Health, scroll and look for the “**Payments**” icon.

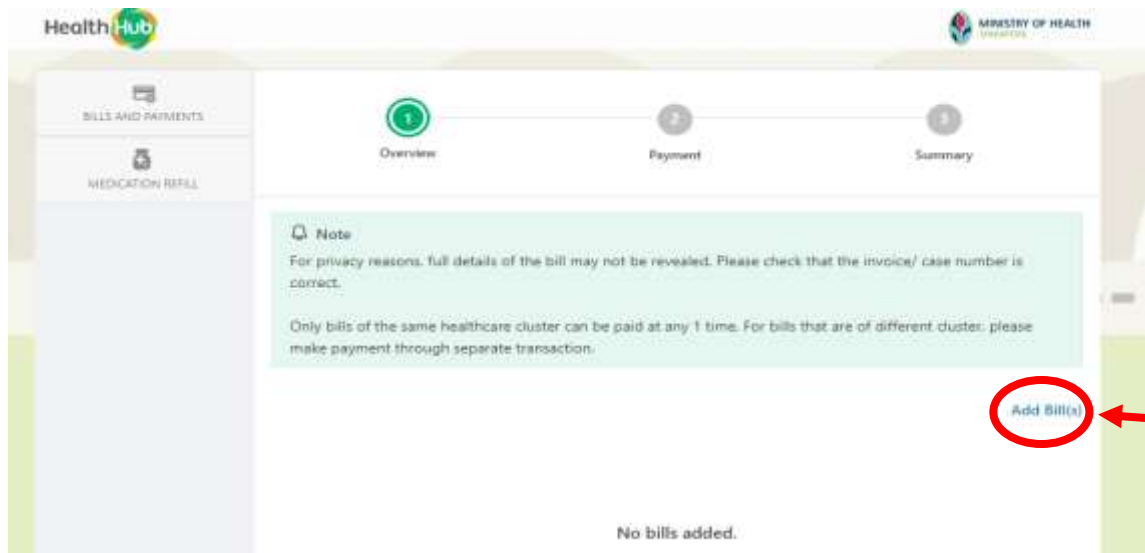
Hover your cursor over the “**Payments**” icon and select the appropriate Login method.



4) For Singaporeans, please select “**Singpass**” to proceed.

For non-Singaporeans, please select “**Without Singpass**” to proceed.

5) Select “Add Bill(s)” icon.



6) Select Institution as “**National University Hospital**”.
Key in the Case Number of your appointment visit under “**Invoice/ Case Number**” followed by “**Patient NRIC**”, “**Patient’s Name**” and “**Amount to Pay**”.

A screenshot of the 'Add Bill' form. At the top, there is an 'Alert' box with a warning icon and text: 'We are unable to retrieve your bill information. To continue, please check your invoice and NRIC number, or provide patient name and amount to pay. You may choose to make payment for someone else. Simply fill in their invoice/case number here:'. Below the alert, there is a note: '*All fields are mandatory'. The form contains several input fields: 'Select Institution:' with a dropdown menu showing 'National University Hospital'; 'Invoice / Case Number:' with a text input field containing '15'; 'Patient's NRIC:' with a text input field containing 'X'; 'Patient Name:' with a text input field containing 'Patient Name'; and 'Amount to Pay:' with a text input field containing 'Amount to Pay'. At the bottom, there is a checkbox for 'I'm not a robot' next to a CAPTCHA logo. Two buttons are at the bottom: 'Cancel' and 'Add Bill'. Red arrows point to the 'Invoice / Case Number', 'Patient's NRIC', 'Patient Name', 'Amount to Pay', and 'Add Bill' fields.

7) Click “**Add Bill**” and proceed to pay using the either Credit Card or eNETS Debit through the payment portal.

8) Patient may see the updated bill status on the Healthhub portal for the particular bill.